



ADVANCE® 2025 Maintenance Meeting

Frequently Asked Questions

The 2025 Service School Dates:
February 18-19, 2025

Thank you for your interest in the ADVANCE® Service School. Our school provides an excellent opportunity for new and veteran operators, supervisors, maintenance technicians and engineers to train on the use and serviceability of ADVANCE® Front Discharge Mixers.

The school is two days in length, providing the student with a comprehensive understanding of the initial walk through, operation and troubleshooting of Terex® Advance equipment.

The two days will consist of a series of hands-on lectures by Meritor, Allison Transmission, Cummins, MTU, Digital Fleet, Doran and the Terex® Advance Engineering & Service.

A factory tour is available on Day 2 in the afternoon.

Frequently Asked Questions:

Q: What is the cost of the school?

A: There is **NO** fee for registration. The school will be capped at 150 participants, and we ask that you not exceed 6 attendees in order to make it fair for all our customers to have the opportunity to participate. **All attendees** will be responsible for all travel expenses to Fort Wayne and/or hotel reservation fees/expenses.

Q: What are the hours of the training?

A: It is recommended to arrive Monday evening. **Day 1** begins with breakfast and registration from 7am-9am and with breakout sessions following until approximately 4pm. We will have dinner and casino night starting at 5pm. On **Day 2** breakfast will be from 7am-8am followed by breakout sessions until approximately noon. Lunch will run 12pm-1pm followed by a factory tour.



Q: What hotel should the attendees stay?

A: Hilton Grand Wayne located at 1020 S. Calhoun St, Fort Wayne, IN 46802. When making room reservations, please provide the group code "TER" and you will receive the group room rate. To make reservations you can call the hotel at (260) 420-1100.

Q: What airport should attendees fly into?

A: Fort Wayne International, (FWA) This is the closest airport to our factory and the Grand Wayne Center. If you are looking for a larger airport with more flight options, Indianapolis (IND) is roughly a 2.5-hour drive.

Q: Do I need to rent a car?

A: You can take a taxi or Uber from the airport to the Hilton Grand Wayne (~8 miles). The hotel is connected to the Grand Wayne Center where we will host the event. Shops and other amenities are within walking distance if needed. We will provide transportation to and from the factory for those who do not have a vehicle.

Q: Will attendees have to purchase their own food?

A: Terex® Advance provides several meals during the training. A light breakfast, full lunch, and dinner with entertainment will be provided on February 18th. A light breakfast and a full lunch will be provided on February 19th. Meals outside of this will need to be purchased on your own.

Q: What should I do if I need to cancel a reservation to the training?

A: Please contact Guy Platter at (260) 443-2614 or guy.platter@terex.com to let us know as soon as possible in order to allow others who might be on the waitlist to attend.

Q: One of the students that I registered is not going to be able to attend; can I substitute that person and send someone in their place?

A: Yes, you can! Please contact Guy Platter at (260) 443-2614 or guy.platter@terex.com to let us know as soon as possible in order to allow for an accurate roster and completion certificates.

Q: If an attendee(s) will be late, who should they notify?

A: Please text or call Guy Platter at (260) 443-2614 if you will be late.

Q: What time does the school end on the second day so I can schedule the returnflight?

A: Generally, the second day of class is over by 1pm Eastern Standard time. If you are going to stay for a factory tour, please allow for 2 hours of extra time.

Q: What clothing should the attendees bring?

A: In February in Northern Indiana there is always the threat of poor weather. We recommend that students come prepared. The average temperatures in Fort Wayne range in the daytime from 20-40 degrees to a nighttime low of ~10 degrees. The breakout rooms are also usually kept cooler, and a sweatshirt is recommended.

If you have any further questions, comments, concerns or feedback please feel free to contact your territory sales rep or our marketing manager.

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