

# Summary

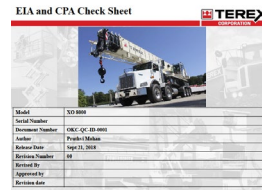
**Project Name: Process Engineering: Customer Perspective Audit Documentation**

**Scope: Customer Perspective Audit Documentation**

**Software: Proplanner**

## Customer Perspective Audit (CPA) / End of Line Testing Document:

- Creation of CPA/EIA documentation for Mobile Cranes.
- Deputed TIRC MEs at site to capture the step-by-step process of Inspection Audit and Testing of the Cranes assembled at OKC.
- Audit document also included Customer Feedbacks.
- Editable PDF version of the CPA document is developed for using in Tab/PC by Quality TM's to eliminate the use of Paper.



SUMMARY													
TEREX CORPORATION													
Audit Round 1:													
Sr #	Section/Description	EIA						CPA					
		Good	Bad	Total	%	Date	Name	Good	Bad	Total	%	Date	Name
1	Documentation & Manuals	0	2	2	0%		1	1	2	50%			
2	Static Inspection - Loose Parts	3	6	9	33%		3	3	6	50%			
3	Static Inspection - Fluid and Greasing Checks	2	7	9	22%		7	1	8	88%			
4	Static Inspection - Lower Cab Area	6	22	28	21%		6	6	12	50%			
5	Static Inspection - Upper Cab Area	12	6	18	67%		7	2	9	78%			
6	Static Inspection - Walk Around (Left side)	14	4	18	78%		4	3	7	57%			
7	Static Inspection - Walk Around (Upper)	14	1	15	93%		5	4	9	56%			
8	Static Inspection - Walk Around (Ribs)	5	3	8	63%		3	2	5	60%			
9	Static Inspection - Walk Around (Boom)	8	15	23	35%		16	7	23	70%			
10	Static Inspection - Walk Around (Underneath Unit)	2	8	10	20%		9	2	11	82%			
11	Boom Dolly (Optional)	2	2	4	50%		1	4	5	20%			
12	Static Inspection - LMI (Green)	2	1	3	67%		1	2	3	33%			
13	Dynamic (Hot Test) Operations & Functional	6	30	36	17%		32	5	37	86%			

