



ProStack™
A TEREX BRAND

Working with ProStack



ProStack offers a comprehensive portfolio of tailored products to address the needs of the bulk material handling and product stockpiling industries.

Our vision is to develop a range of products that will continue to meet changing industry needs through innovative design solutions, quality equipment and exceptional after-sales support.



ProStack Manufacturing Centre of Excellence

ProStack machines are manufactured at a state of the art facility in Campsie, Northern Ireland. Opened in 2019, the £12million factory spans 135,000 square foot. The facility is home to a highly skilled engineering team that leverages cutting-edge engineering capabilities and technology, and leads the development of ProStack bulk material handling and product stockpiling equipment.

Key Industries

A high level of versatility and a wide range of customisation options means that ProStack conveyors can be used in many industries and applications. Our conveyors are ideally suited for use in quarrying and aggregates, ports and terminals and mining and mineral industries, but can be adapted to suit many other applications.

Both mobile and stationary specifications are available for ProStack conveyors along with a host of other customising options to suit your project.



Mining & Minerals



Quarry & Aggregates



Ports & Terminals

Key Applications

The versatility of our products allow us to cater for a number of applications, including:



Stockpiling



**Ship Loading &
Unloading**



**Heap
Leaching**



**Rail Loading &
Unloading**



**Port &
Terminals**



Mining

Product Overview

TELESCOPIC CONVEYORS



Telson

The Telson Telescopic Conveyor range features five specifications that are capable of 270° of radial movement and up to 19.5° working angle.

ProStack's ability to tailor our telescopic conveyors to suit any job is what sets us apart. Mobility, Conveyor belt, radio remote control and many other options including roller and pulley lagging and dust containment systems are all available. With a multitude of tried and tested options available you can be sure your demands will be met.



Telson 4-42



Telson 10-52



Telson 10-58



Telson 15-52



Telson 15-58

Product Overview

BULK RECEPTION FEEDERS



The ProStack Hornet series is made up of two specifications of bulk reception feeders with conveyor belts ranging from 45 to 56 feet.

Purpose built for loading and unloading ships, trucks, trains and more, the Hornet series can drastically increase the efficiency and productivity of any material handling operation.

Both specifications of the Hornet conveyors can be tailored to meet individual requirements. Customisation includes but is not limited to conveyor belt specification, static options, extended ramp length and width, dust containment systems, radio control systems and finishing options.



Hornet 10-12



Hornet 15-18

Product Overview

PORT HOPPERS



The ProStack Manta series is a market-leading range of standard, heavy duty and customised environmental ship unloading hoppers. Loaded with a crane and grab, Manta hoppers are robust, reliable and efficient bulk handling solutions. The innovative environmental hopper combines reliability with state-of-the-art dust control features.



Manta 60



Manta 70



Manta 67



Manta 67HD



Manta 75



Manta 63HD

Product Overview

TRACK CONVEYORS



The ProStack Ranger series is made up of tracked conveyors in both high level and low level specifications. Heavy duty tracks as standard make these conveyors highly portable and versatile enough for many different applications. Each machine is easily transported while select models feature rotating undercarriages.

A wide variety of options are available so that each track mounted conveyor can be tailored to individual customers needs.



**Ranger
4-15L**



**Ranger
4-15H**



**Ranger
24-RS**



**Ranger
6-24H**



**Ranger
6-24L**



**Ranger
6-24HS**



**Ranger
6-24LS**



**Ranger
6-24HSO**



**Ranger
6-24HO**



**Ranger
6-24TR**



**Ranger
5-21T**



**Ranger
5-24T**



**Ranger
6-31T**

Support

MEET THE TEAM



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Support

TELEPHONE HELPDESK

The Helpdesk telephone number is available for all dealers and can be used when a staff member is on site in a machine-down situation and in urgent need of a response.

Omagh, UK

 **+44 (0) 2882 252999**

Hours of operation (UK time):

06:00 to 22:00 Monday to Friday

08:00 to 13:00 Saturday

DEALER PORTAL

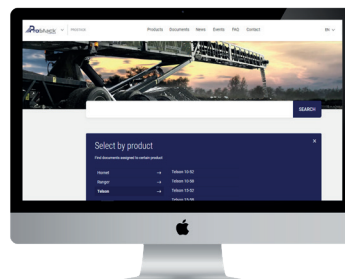
The Dealer Portal is a password protected website providing easy access to all the documents that dealers commonly request including parts and service manuals, videos, technical specifications and training documents.

To access please visit **my.terex.com** and select 'Sign up now' if you don't already have an account.



PROSTACK APP

The ProStack App is available for download from the Apple Store on 2nd generation iPads or newer and also on the Play Store on 10 inch display and upwards from Android 4 device.



Support

ONLINE HELPDESK

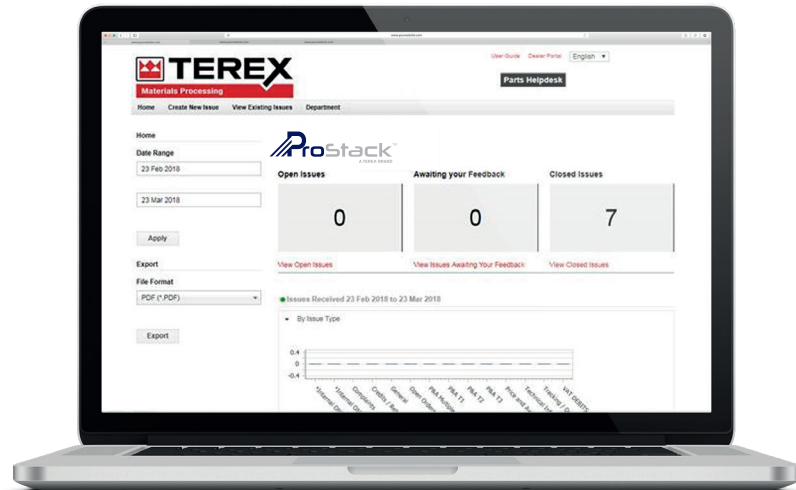
The Online Technical Helpdesk has ultimately been designed with the aim of making it easier for service representatives to submit enquiries and to monitor the status of their service queries.

Key Benefits:

All updates and information relating to an issue will be stored in one area. You will have full visibility of all your previous issues, open requests and have the ability to log issues 24 hours a day regardless of time zones.

The Online Technical Helpdesk can be found at:
<https://mp-helpdesk.terex.com>

<https://mp-helpdesk.terex.com>



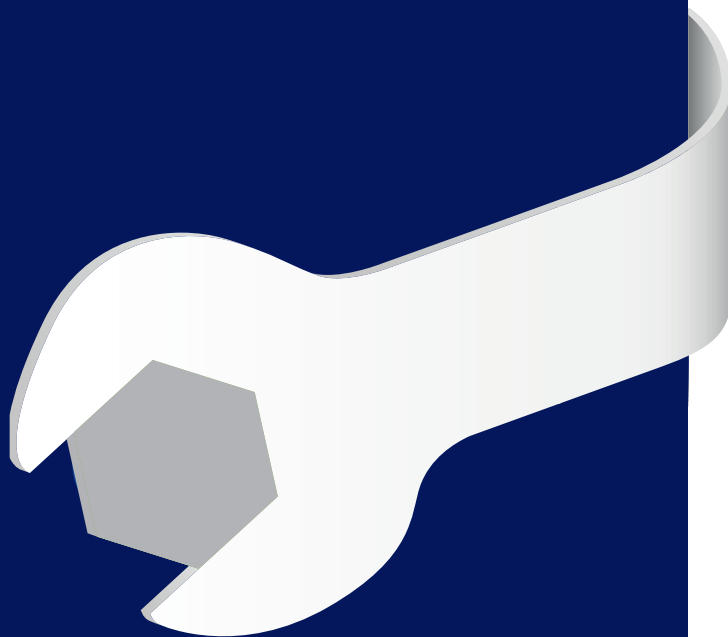
ONLINE WARRANTY

All ProStack equipment is covered by a limited product warranty. A one page warranty statement is available in the Dealer Portal with full terms and conditions.

Engines must be registered with the engine manufacturer at the time of commissioning by the dealer.

To register machine warranty, a commissioning form should be submitted online within seven days of the machine being put into service. The registration process also requires completion of the Customer Handover form which is available in multiple languages in the Warranty section of the Customer Support area of the Dealer Portal.

Pre-delivery checklist forms are also available here to complement dealers' own processes for receiving and maintaining equipment.



Support

GENUINE PARTS

A purpose built \$7.2 million parts facility for global customer support with a large stock of items available for immediate global dispatch meets the high demands of our customers, supporting growing requirements.

parts.terex.com is the online parts catalogue and ordering system providing 24 hour access for dealers to:

- Identify the correct parts and confirm pricing
- Check parts availability
- Place orders



Tracked shipping now available

The online parts helpdesk provides you with the ability to log issues 24 hours a day regardless of time zones. All updates and information will be stored giving full visibility of any previous issues and open requests.

New dealers will be issued with a welcome pack directly from spares with further details on contacts, processes etc.

To request a log in or a reminder of details, please contact mp.parts@terex.com



MARKETING

Graphic Design

We are able to provide graphic design support to our dealers. Please contact ProStack@terex.com if you need help with flyers, banners, adverts, etc.

Eblasts

We are happy to work with you to create co-branded eblasts to help promote open days, industry events, new products, etc.

Websites

The website contains information on products, industries, links to videos and the latest range of press releases.

Social Media

ProStack maintains Facebook, Instagram, YouTube and LinkedIn pages.



Support

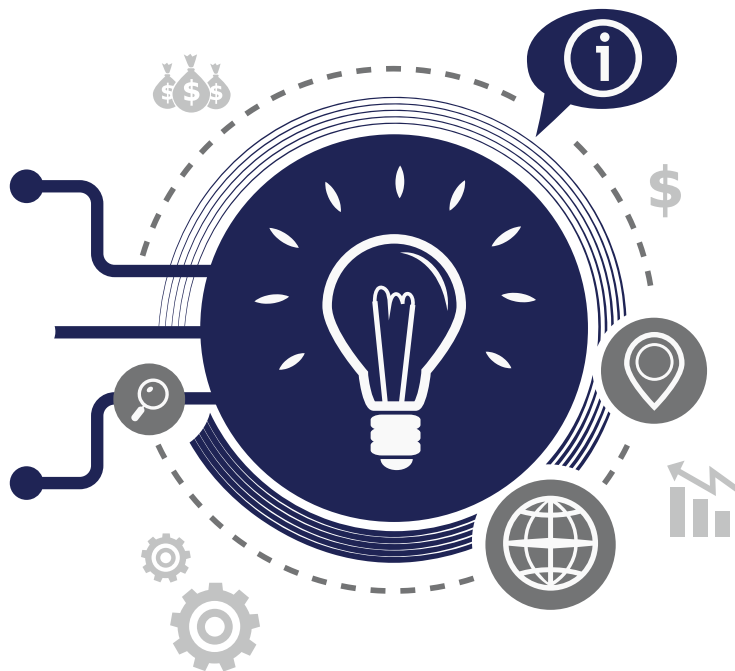
TRAINING & APPLICATIONS

ProStack provides training and application support. Our Technical Support Engineers are here to assist the ongoing efforts of dealers' service personnel. Our service team is a dedicated group of factory trained technicians with a vast experience of skills, which are refreshed on a regular basis.

Their mission is to offer technical support to our dealers through commissioning, onsite training and back up support for technical issues in instances where dealer service teams cannot resolve problems with the use of the Helpdesk.

Request for assistance from Technical Support Engineers should be made through the Technical Helpdesk.

At ProStack we offer bespoke training for your team so that you can serve your customers in the field. Product training will include general troubleshooting, hands on operator training and technical support. Upon completion of the training you will possess all the necessary tools to sell and support the ProStack brand in your territory.



Terex Financial Services



Terex Financial Services (TFS) offer global solutions through a team of dedicated people who understand the needs of our dealers and customers and can direct you to the correct financial solution for your business.

We have developed a Turnkey Funding solution to assist our dealer partners, designed to maximize a dealer's potential to develop their Terex Business.

- Terex Self-Funding Capability
- Improved Working Capital Management
- Demonstration Programs
- Rental Purchase Schemes
- Stock Programs

Programs are tailored by region through a panel of funders. TFS offers a comprehensive suite of finance and leasing facilities for the end user. The concept of adding value to your business is critical to us and this is why the TFS Team can assist you in developing the right solution for you.

These facilities can be developed and tailored to suit the individual needs of each customer.

The range of facilities and services available are:

- Leasing Solutions
- Operating Lease Solutions
- Fair Market Value Lease Solutions
- Loans/Hire Purchase Facilities
- Used Equipment Financing
- Asset Management

Telematics



RECORD, DISPLAY AND ANALYSE DATA

A number of ProStack products can also be fitted with T-Link telemetry system which provides the customer with real time information on the performance of their machine. Telematics maximises uptime, parts and service availability and provides factual up to date information from the field.





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ProStack assumes no liability resulting from errors or omissions in this document, or from the use of the information contained herein.

Due to continual product development we reserve the right to change specifications without notice. Product performance figures given in this brochure are for guidance purposes only, this information does not constitute an expressed or implied warranty or guarantee, but shows test examples. These results will vary depending on application. Photographs are for illustrative purposes only; some or all of the machines in the illustrations may be fitted with optional extras. Please check with your Dealer for details on optional extras.

Published and Printed in March 2021. All machines are CE Approved.

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