



Terex Utilities

PRODUCT ADVISORY

PA730

DATE: 7/29/2024

REVISED:

TO: Owners, Users, Dealers, and Installers

MODELS AFFECTED: All

SUBJECT: Access to Digital Manuals

Issue:

Terex Utilities is changing its standard of supplying two sets of paper Operator's, Service, and Parts manuals to one set. Digital copies of the manuals will be accessible by smart phone or tablet via a QR code on the machine's ID plate. This decision is also based on Terex Utilities' commitment to explore and promote environmental stewardship and sustainability.

Action:

If additional paper copies of the manuals are required, they can be purchased at the time of equipment order, purchased through Terex Replacement Parts after the equipment is delivered, or the digital copies available on the Terex Utilities' Customer Portal can be printed. Providing one paper set and a digital copy of the manuals complies with the ANSI/SAI A92.2 standard and the ANSI/ASSP A10.31 standard. Canadian owners will still receive two sets of paper manuals with new equipment as required by the CSA C225 standard. As a reminder, per OSHA regulations and industry standards a copy of the Operator's Manual must remain on the vehicle.

What Terex will Do:

Terex Utilities will continue to make digital manuals available on the Terex Utilities' Customer Portal. A QR code is being added to the ID plate of new machines that will direct you to the manuals on the Customer Portal when using a smart phone or tablet.

Terex and local industry standards (CSA and ANSI) require the purchaser of a Terex unit report to Terex the model and serial number of each machine. Use the Owner Update Form in the manual. Please contact TEREX Utilities Warranty Department at 1-844-837-3948 or utilities.warranty@terex.com or online at: <https://www.terex.com/utilities/en/support/product-registration>

Sample QR code to access machine manuals



MODEL	YEAR	UNIT EQUIPPED WITH	PLATFORM(S)
SERIAL NUMBER		LBS. PER PLATFORM	
RATED PLATFORM HEIGHT		TOTAL LBS. ALL PLATFORMS	
THIS DEVICE COMPLIES WITH REQUIREMENTS OF ANSI:		EQUIPPED WITH MATERIAL HANDLING ATTACHMENT:	YES NO
		BOOM TIP LOWER BOOM	YES NO
NON-INSULATED <input type="checkbox"/>	DESIGN VOLTAGE	INSULATING CATEGORY	
INSULATED <input type="checkbox"/>	QUALIFICATION VOLTAGE	DATE OF TEST	
CONFIGURED FOR GLOVING WORK	YES NO		
CHASSIS INSULATING SYSTEM			
HIGH RESISTANCE SINGLE STICK UPPER CONTROLS			
CAPACITY RATING			
SEE LOAD CHART PLATE(S) FOR SPECIFIC CONFIGURATION CAPACITIES.			
UNIT MUST BE OPERATED ON A FIRM AND LEVEL SURFACE WITH ALL THE OUTRIGGERS, WHEN SO EQUIPPED, EXTENDED DOWN TO A SOLID FOOTING. USE OUTRIGGER PADS.			
MAXIMUM PRESSURE (PSI):		PNEUMATIC SYSTEM	
HYDRAULIC SYSTEM		CONTROL SYSTEM VOLTAGE	
HYDRAULIC WINCH			
OPERATION			QR CODE FOR MANUALS
WARNING: BEFORE OPERATING UNIT, READ AND UNDERSTAND ALL OPERATING AND SAFETY INFORMATION IN MANUALS AND ALL INFORMATION ON DECALS, LABELS, AND THIS PLACARD			
GENERAL INSTRUCTIONS:			
1. Lubricate unit per lubrication chart.			Access machine manuals and more on the Terex Utilities Customer Portal
2. Inspect for visible defects or loose objects.			
3. Check insulated boom and other insulating material for cleanliness.			
4. Check all decals for legibility. Replace if necessary.			
5. Set vehicle park brake securely before operation.			
6. Start engine or engage power take off (PTO).			
7. Extend all hydraulic outriggers to a solid footing.			
8. Operate all hydraulic controls slowly and deliberately for smooth movements.			
9. Minimum ambient temperature for operation: °F. Maximum °F. (See Manual)			
10. If configured for gloving work, all boom tip covers must be undamaged and in place.			
ATTENTION			
1. Do not alter components without written approval from the manufacturer. All updates in effect. (Both the manufacturer as well as ANSI/OSHA) at the time of rebuild should be performed.			
2. If unit is remounted by entity other than a Terex South Dakota approved distributor, Terex South Dakota must be contacted to ensure that mounting is completed to specifications.			
3. If unit is resold, Terex South Dakota must be notified in writing, within 60 days, of new owner and what steps were taken to instruct the new owner as to the operation and maintenance of the unit. Copies of operators and maintenance manuals must accompany the unit at the time of sale.			
4. All recalls issued by Terex South Dakota must be completed at the time of sale.			
THIS UNIT WAS INSTALLED BY:			
DATE OF COMPLETED UNIT TESTS:			
		Terex South Dakota, Inc. 3140 15th Ave SE Watertown, South Dakota 57201 USA	16453AL

Figure 1. Sample ID Plate with QR Code