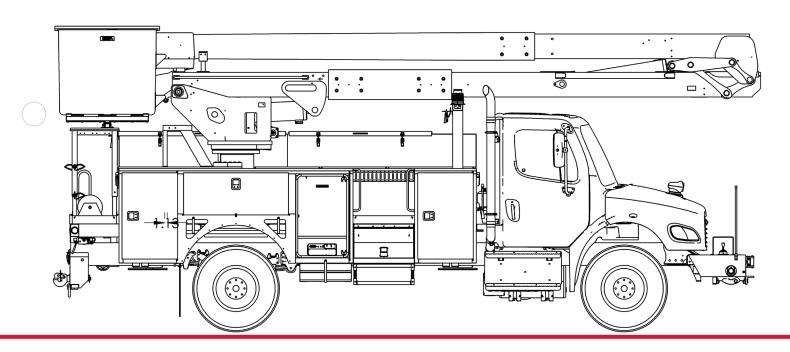


**ACCESSING DIGITAL MANUALS WITH A QR CODE** 



NO. 226





SERVICE CALL: ACCESSING DIGITAL MANUALS WITH A QR CODE



MODEL(S): ALL TEREX UTILITIES EQUIPMENT MANUFACTURED ON OR AFTER SEPTEMBER 1ST, 2024



TOOLS NEEDED: CELL PHONE

PHONE: 1-844-TEREX4U (1-844-837-3948) | EMAIL: <u>UTILITIES.SERVICE@TEREX.COM</u>



#### **DANGER**

Failure to obey the instructions and safety rules in the appropriate Operator's Manual and Service Manual for your machine will result in death or serious injury.

Many of the hazards identified in the Operator's Manual are also safety hazards when maintenance and repair procedures are performed.

## DO NOT PERFORM MAINTENANCE UNLESS:

- √ You are trained and qualified to perform maintenance on this machine.
- √ You read, understand and obey:
  - manufacturer's instructions and safety rules
  - employer's safety rules and worksite regulations
  - · applicable governmental regulations
- √ You have the appropriate tools, lifting equipment and a suitable workshop.

The information contained in this Tech Tip is a supplement to the Service Manual. Consult the appropriate Service Manual of your machine for safety rules and hazards.



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#### INTRODUCTION

All units produced on or after September 1st, 2024 will have a QR code printed on the ID Placard. Scanning this QR code will give you access to the unit specific Operator and Maintenance Manual.

#### STEP 1

Locate the ID Placard on the unit. Example below links to the customer portal instead of a specific unit. **Figure 1** 

#### STEP 2

Use the cell phone camera to open the QR code using a browser (Chrome, Firefox, Edge, etc.) **Figure 2** 



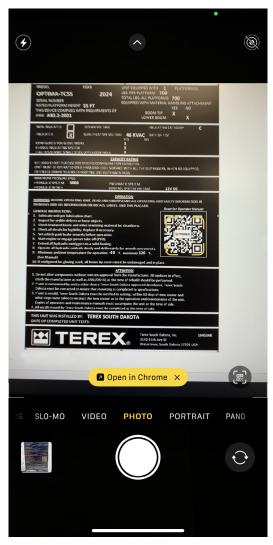
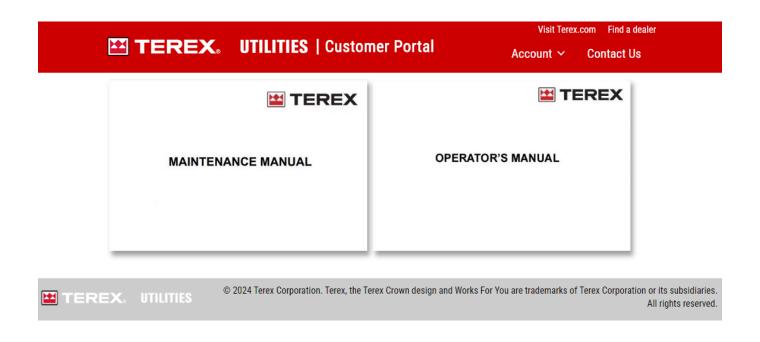


FIGURE 1 FIGURE 2

#### STEP 3

Click on the Operator or Maintenance Manual icons to view the unit specific manual.



#### STEP 4

Other information such as kitsheets, campaign bulletins, and installation information is available by logging into the portal.

For more information on accessing the portal and the information available through the portal reference **Tech Tip #50**.





FOR FURTHER ASSISTANCE,
CONTACT THE TEREX UTILITIES TECHNICAL SUPPORT TEAM

PHONE: 1-844-TEREX4U (1-844-837-3948) | EMAIL: <u>UTILITIES.SERVICE@TEREX.COM</u>